



2152
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2-1-04
30.4
PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)

Aleksander Szlam)

Serial No. 09/885,717)

Filed: June 20, 2001)

For: Dynamic Help Option for Internet
Customers)

) Art Unit: 2152

) Examiner: Unassigned

RECEIVED

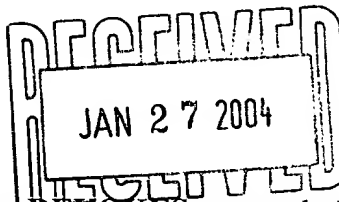
JAN 27 2004

POWER OF ATTORNEY

Technology Center 2100

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:



The undersigned assignee hereby REVOKES any and all powers of attorney previously given in the above-identified application; and

The undersigned assignee hereby APPOINTS practitioners at Customer Number 23370:

Direct telephone calls at 404-815-6500, to Brenda O. Holmes.

Assignee: CIM, Ltd.

Date: 1-12-04

By:

Signature

Name: George Landgrebe

CEO

Title (please print):